



POLICY FOR THE PROVISION OF BILINGUAL INFORMATION SERVICES

- The Dyfed Archaeological Trust is committed to bilingualism. It will seek to ensure that the full range of its services can be delivered in both Welsh and English (See Trust's bilingual policy).
- Where information, advice or other services are requested in either Welsh or English, either personally, by telephone, e-mail or by letter, every effort will be made to respond in the language of the customer's choice.
- All information regarding the HER that is aimed at the general public on the Trust's website will be available bilingually.
- Information held within the Historic Environment Record is currently only available in English. Only the long-term development of the record will enable a fully bilingual record to be achieved. The current development of a new IT platform for the record, including web-based access, will ensure the technical capacity for a fully bilingual publicly accessible record.